



I'M NEW HERE

If you are building your foundation in the field — learning the lingo, best practices, and what sets quality programs apart — this is the Exchange roadmap for you. This curated experience highlights opportunities to meet peers, ask questions, and get the lay of the land.



Download the mobile app for full schedule details and room locations, build your schedule, and get real-time updates on what's happening each day.

MONDAY

First Time Attendee Reception

Sonoran Sky 4 | 5 – 6 pm MT

An invitation-only event for first-timers to meet and get tips on navigating your first Exchange

Sponsored by Heuristic Solutions

Welcome Reception in the Innovation Hall

Arizona Grand Ballroom | 6 – 7:15 pm MT

Introduce yourself to exhibitors to meet credentialing professionals from across the industry.

Sponsored by Pearson VUE



PRO TIP: Visit the e-poster gallery to review posters and add a “meet the author” session to your schedule to learn more about the topic.

TUESDAY

Opening Keynote: The Science of Leadership

Canyon Ballroom | 8:15 – 9:30 am MT

Get ready to challenge the status quo with research-backed insights that elevate your thinking and inspire new strategies.

Stump The Psychometrician: Third Time is a Charm

Sonoran Sky 4 | 10 – 11:15 am MT

A fun and interactive way to learn about psychometrics!

E-Poster: Leadership has Approved Changes to Your Board's Certification Requirements. What Now? — Process, Communications, and Lessons Learned

Arizona Grand Ballroom Foyer | 11:55 am – 12:05 pm MT

Learn from your credentialing peers experience on managing a major transition.

The AI Advantage? How Industries Are Applying AI in Assessment: Practice, Performance, and Psychometric Insights

Sonoran Sky 1-3 | 1 – 2 pm MT

Gain exposure to emerging technologies in credentialing.



PRO TIP: Be sure to ask questions of the speakers and connect with your peers. Use the conference mobile app to access contact information of speakers and attendees.

I.C.E. Booth

Arizona Grand Ballroom | 7 – 8 am MT & 11:30 am – 1 pm MT

Talk to I.C.E. staff and volunteers to learn more about I.C.E. and upcoming events.

Happy Hour in the Innovation Hall

Arizona Grand Ballroom | 5:30 – 6:30 pm MT

Relax after your first day of sessions in the Innovation Hall. Use this time to reconnect with fellow attendees and meet industry partners.

Sponsored by Mometric Software

WEDNESDAY

Credentialing Jeopardy! A Game Show Experience to Sharpen Your Credentialing Insights

Sierra Ballroom | 7:30 – 8:30 am MT

Sharpen your credentialing knowledge in a fun, game-show style session.

Beyond Social Media: Communication Tactics to More Effectively Promote Your Credential

Sonoran Sky 5 | 9 – 10 am MT

Discover practical strategies to promote your credential effectively with limited resources.

Exam Security Investigations: Recommended Best Practices in Light of Recent Threats

Sonoran Sky 1-3 | 10:30 – 11:30 am MT

Learn how to handle exam security breaches and strengthen prevention protocols.



PRO TIP: Make an “ideas” page in your notebook to track all of your insights in one place.

I.C.E. Awards Luncheon: Recognizing Credentialing Excellence

Canyon Ballroom | 11:45 am – 1:15 pm MT

Enjoy lunch with your peers while I.C.E. celebrates credentialing excellence and career journeys.

Accreditation Station

Arizona Grand Ballroom | 1:15 – 2:30 pm MT

Stop by the Accreditation Station to ask the experts questions about the accreditation process, policies, and standards.

E-Poster: Alive and Well at 100: Lessons Learned from a Century of Osteopathic Certification

Arizona Grand Ballroom Foyer | 2 – 2:10 pm MT

Explore the evolution of a certification program over the past century and uncover lessons that can guide credentialing programs in shaping their future.

THURSDAY

Cool, Calm, Credentialed: Your Path to ICE-CCP Certification

Palm 3CD | 9 – 10 am MT

Understand the value of the ICE-CCP and how to get started on your path to certification.

The Power of Words: Customizing Appeals and Disciplinary Processes to Meet Organizational Needs

Palm 3AB | 10:15 – 11:15 am MT

Explore how tone, clarity, and customization in appeals and disciplinary language can improve fairness and transparency.



PRO TIP: Find speakers and fellow attendees on LinkedIn to continue connecting after the Exchange.



SAVE THE DATE

2026 I.C.E. Exchange

October 19 – 22, 2026 | Providence, RI